

## Make the smart choice – *RightSourceRx*, Humana's prescription home delivery service

Humana members have more than just a pharmacy. *RightSourceRx* is a smart choice for convenience, cost savings, service, and accuracy. Prescription service is the most often used – and the fastest growing – of all healthcare benefits. Humana members should make *RightSourceRx* their first choice. Here's why:

" The savings are great, courtesy a plus, speed of delivery couldn't be faster."  
– *RightSourceRx* Customer, Kansas

### Convenient home delivery and time savings

- **Easy ordering** – Members can get a three month supply, four times a year from the comfort of home
- **Home delivery** – Direct-to-your-door service in all kinds of weather saves members time and effort
- **Freedom of Choice** – Members can use their local pharmacy for immediate needs, such as pain medications, antibiotics, and other short-term prescriptions
- **Doctors can order direct** – *RightSourceRx* accepts orders direct from healthcare providers, via phone or fax

### Easy payment and cost savings

- **Discounts** – With 90-day pricing, generic alternatives, and free home delivery, *RightSourceRx* might help reduce member prescription drug costs
- **Payment options** – *RightSourceRx* gives payment choices, including the HumanaAccess<sup>SM</sup> Visa® Debit Card, other credit cards, personal checks, or money orders

### Integrated Service

- **Humana *RightSourceRx* fits** – As part of a diversified portfolio of health insurance products and related services, *RightSourceRx* is focused on the individual needs of Humana members
- **Direct communications** – Humana members can speak directly with a pharmacist or technician to answer member questions
- **Notification** – *RightSourceRx* lets you know the status of your order, via email or phone. They also notify you when your prescription is ready to be refilled

### Accuracy and safety

- Two or more *RightSourceRx* pharmacists review each new prescription for accuracy and possible drug-to-drug interactions
- *RightSourceRx* uses foil sealed containers for added safety

## How to use *RightSourceRx*:

Humana members can mail a completed Registration & Prescription form and new prescriptions to *RightSourceRx* at P.O. Box 29200, Phoenix, Arizona, 85038-8976.

For refills, members have three ways to order:

- Online – by logging into **MyHumana**, each Humana member's password-protected, personal page on **Humana.com**
- By Phone – call our toll-free automated system anytime at 1-800-379-0092 (TTY: 1-877-833-4486),
- By Mail – complete and mail the order form sent with their last *RightSourceRx* order.

**Physicians can call in the member's prescription** to 1-800-379-0092 or fax it to *RightSourceRx* at 1-800-379-7617. Physician Fax forms are available online at **www.rightsourcerx.com**. Please note that patients cannot fax their own prescriptions to *RightSourceRx*. Only physicians can fax prescriptions. Find out more online at **www.rightsourcerx.com**.

Humana Plans are offered by the Humana Family of Insurance and Health Plan Companies. Please refer to your Benefit Plan Document (Certificate of Coverage/Insurance) for more information on the company providing your benefits. Our health benefit plans have Limitations and Exclusions.



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